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David Zikorus
Interstate Construction and Development Company

Dear David,

We at Emmitsburg Osteopathic Primary Care Center want to thank you for your excellent work for Phase II of our building project. There were so many things you and your company did to make us feel relieved and proud we chose YOU to make our dream come true. I will list some of these below:

- 1) When we first met, you were on the team. You made it seem that we were in step and that you understood from the beginning what we were trying to accomplish and really wanted to help us get it done. You were kind, gracious and showed respect to all involved.
- 2) You worked close with us and the architect to address needs and review plans to make sure they were complete identifying ways to save money and stay within budget even if change orders were made, but also to make sure each aspect of the plan was feasible and would hold the test of time.
- 3) You chose subcontractors that gave us that same commitment and graciousness. We especially enjoyed working with your project manager Jim Eslinger. Jim's helpfulness, attentiveness and sense of humor made the most complicated problems solvable.
- 4) Your total bid was very competitive and your bid sheets were comprehensive. When the project ran into a problem that involved extra cost, you showed us what needed to be corrected and explained how you were going to fix it and gave us a good estimate on the cost before making the change. Even with change orders, you tried to be frugal with us.
- 5) When we discovered a problem regarding a subcontractor's work not meeting a requirement, you came personally to the scene and helped solve the problem to meet all our code requirements in a way that showed respect to us and the subcontractor.
- 6) The building project proceeded on schedule, all of the inspections passed on first round, and all issues raised by the inspectors were addressed in a timely manner.
- 7) Because of your excellent work we received our occupancy permit when we needed it and earlier than most people expected.
- 8) You came to our open house and brought your family.

May your work prosper!

Bonita J. Krempel-Portier, D.O. and all of us at EOPCC